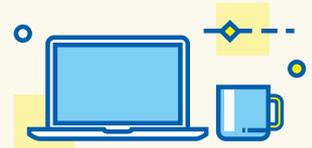


SEGA SAMMY Group's Response to COVID-19



COVID-19 has dramatically transformed society by disrupting people's lives and forcing companies to make changes to their operations and work styles in terms of safety and security. In accordance with national and local government policies, the SEGA SAMMY Group strives to prevent the infection and spread of COVID-19 by voluntarily suspending operations at amusement facilities and resort businesses while also implementing remote work and distributing masks to employees and their families.

Response in Our Commercial and Amusement Facilities



In response to the nationwide spread of COVID-19, we placed top priority on the safety of our customers and employees at facilities operated by the Group and are continuing with related measures. On February 29, we decided to temporarily close Orbi Yokohama before other facilities had taken that step, and subsequently we suspended operations at commercial facilities and video game arcades



according to local rates of infection and local government policies. After the state of emergency was lifted, we resumed business in stages and have been working to avoid the "Three Cs" (closed spaces, crowded places, and close-contact settings) through measures such as ventilating spaces, disinfecting equipment touched repeatedly by a number of people, and restricting entry. In addition, we urge our staff to take care of their own health, wear masks, wash and disinfect their hands, and frequently gargle.

We have distributed 124,700 masks to our facilities across the country, and we ask customers to wear masks, disinfect their hands, and maintain social distancing while in our facilities. Moreover, those with a fever or who have other coronavirus symptoms are restricted from entering. Through these measures, we have been working to prevent the spread of the virus.

Donating Masks to Local Governments



To fulfill the Group mission of "Making Life More Colorful" through entertainment, we donated masks to local governments and associations with connections to the SEGA SAMMY Group. We donated a total of 12,500 masks to the Shinagawa Children's Dining Network, headquartered in Shinagawa Ward, Tokyo, to Shichigahama-machi in Miyagi Prefecture, which has concluded a comprehensive cooperation agreement on regional revitalization, and to the Hachioji Council of Social Welfare in Hachioji City, Tokyo, where the SEGA SAMMY Baseball Club's home field is located.



Responses at the Headquarters and Group Companies



Internal measures at our headquarters and Group companies are in place to ensure the safety of our customers, business partners, employees and their families. We consider these as part of our role in helping to control the spread of the virus and ultimately eradicate it.

After the state of emergency was declared, we required all employees to work from home except for a minimum number of personnel who had special permission to come to our offices and were involved in operations vital to maintaining corporate management and business continuity.

Since the Group had already introduced a telecommuting system as part of its work style reforms in April 2019, the transition to remote work proceeded smoothly without a reduction in productivity. To lower employee anxiety and stress while there was limited communication and as staff company-wide were working in enclosed spaces due to telecommuting, we held an online meeting with the president that many employees attended to share their ideas on areas for improvement.

Since the state of emergency was lifted, employees have been urged to continue working from home and to stagger their work hours. We also

encourage them to monitor their temperature before going to work, wear a mask in the workplace, wash and disinfect their hands, avoid the "Three Cs," and maintain social distancing, while company rules in principle prohibit business trips and restrict inviting guests to the office, visiting other offices, and holding internal and external events.

Furthermore, we created a webpage entitled, "Notice Concerning the Novel Coronavirus (COVID-19)" on the Group's "COMPASS+" intranet in order to disseminate information, including messages from the president and notes on working from home. And at our Osaki headquarters we are making improvements in our work environment so that employees can do their jobs with a sense of security. For instance, we have been distributing one mask a day to each employee who is required to be at the office.



Online meeting with the President