

SEGA SAMMY GROUP CSR BOOKLET 2020

ISO 26000 Content Index

Core subjects and issues		Relevant Sections in CSR BOOKLET 2020	Report Page
6.2	Organizational governance	Executive Messages Management: Structure of the SEGA SAMMY Group's Management Philosophy, Our Policy on CSR Management: Corporate Governance Management: Compliance Management: Risk Management With Customers With Partners With Employees With Shareholders and Investors With Society—Environment With Society—Serving Society	P.3-4 P.13-16, 20 Corporate Governance Report P.17-18 P.18-19 P.23 P.30 P.34 P.42 P.44 P.49
6.3	Human rights		
6.3.3	Due diligence	Management: Structure of the SEGA SAMMY Group's Management Philosophy, Our Policy on CSR Management: Compliance (Internal Reporting System)	P.13-16, 20 P.17-18
6.3.4	Human rights risk situations	-	-
6.3.5	Avoidance of complicity	With Partners: Ensuring Fair and Impartial Procurement With Employees: Respect for Human Rights	P.32-33 P.38
6.3.6	Resolving grievances	Compliance Framework—Internal Reporting System With Customers: Pursuing Customer Satisfaction With Partners: Ensuring Fair and Impartial Procurement With Employees: Respect for Human Rights	P.17-18 P.26 P.32-33 P.38
6.3.7	Discrimination and vulnerable groups	With Employees: Promoting Diversity With Society—Serving Society: Social Support	P.38 P.50-52
6.3.8	Civil and political rights	Management: Compliance	P.17-18
6.3.9	Economic, social, and cultural rights	With Society—Serving Society: SPORTS, THE ARTS AND OTHER CULTURAL ACTIVITIES	P.52-54
6.3.10	Fundamental principles and rights at work	With Partners: Ensuring Fair and Impartial Procurement With Employees	P.30, 32-33 P.34
6.4	Labour practices		
6.4.3	Employment and employment relationships	Management: Structure of the SEGA SAMMY Group's Management Philosophy, Our Policy on CSR With Employees	P.13-16, 20 P.34-41
6.4.4	Conditions of work and social protection	With Partners: Ensuring Fair and Impartial Procurement With Employees: Creating a More Attractive Workplace	P.32-33 P.38-39
6.4.5	Social dialogue	Management: Our Policy on CSR— Management Evaluation by the Sustainable Management Forum of Japan and Stakeholder Dialogue with Experts and Establishment of Materiality	P.15
6.4.6	Health and safety at work	With Employees: Creating a More Attractive Workplace	P.38-39
6.4.7	Human development and training in the workplaces	With Employees: Cultivation and Evaluation of Human Resources	P.37-38
6.5	The environment		
6.5.3	Prevention of pollution	Management: Structure of the SEGA SAMMY Group's Management Philosophy, Our Policy on CSR With Society—Environment: Designing Environmentally Friendly Products	P.13-16, 20 P.45
6.5.4	Sustainable resource use	With Society—Environment: Designing Environmentally Friendly Products	P.45
6.5.5	Climate change mitigation and adaptation	With Society—Environment: Green Power Certificates System With Society—Environment: Designing Environmentally Friendly Products With Society—Environment: Twelfth Year of the Adopt-A-Forest Activity SEGA-no-Mori	P.45 P.45 P.46
6.5.6	Protection of the environment, biodiversity and restoration of natural habitats	With Society—Environment: Seagaia Beach Cleaning Campaign in Hitotsuba With Society—Environment: Twelfth Year of the Adopt-A-Forest Activity SEGA-no-Mori	P.47 P.45
6.6	Fair operating practices		
6.6.3	Anti-corruption	Management: Structure of the SEGA SAMMY Group's Management Philosophy, Our Policy on CSR Management: Compliance (Prevention of Corruption)	P.13-16, 20 P.18
6.6.4	Responsible political involvement	Management: Compliance	P.17-18
6.6.5	Fair competition	Management: Compliance With Partners: Ensuring Fair and Impartial Procurement	P.17-18 P.32-33
6.6.6	Promoting social responsibility in the value chain	Management: Compliance With Customers: Safety and Quality Assurance of Products and Services With Customers: Creating a Wholesome Environment for User Enjoyment With Partners	P.17-18 P.27 P.28-29 P.30-33
6.6.7	Respect for property rights	Management: Risk Management (Intellectual Property Management)	P.19
6.7	Consumer issues		
6.7.3	Fair marketing, factual and unbiased information and fair contractual practices	With Customers: Pursuing Customer Satisfaction With Partners: Ensuring Fair and Impartial Procurement With Partners: Partnership with Suppliers	P.26 P.32-33 P.33
6.7.4	Protecting consumers' health and safety	With Customers: Pursuing Customer Satisfaction With Customers: Safety and Quality Assurance of Products and Services With Customers: Creating a Wholesome Environment for User Enjoyment	P.26 P.27 P.28-29
6.7.5	Sustainable consumption	With Society—Environment: Designing Environmentally Friendly Products	P.45
6.7.6	Consumer service, support, and complaint and dispute resolution	With Customers: Pursuing Customer Satisfaction With Customers: Safety and Quality Assurance of Products and Services	P.26 P.27
6.7.7	Consumer data protection and privacy	Management: Risk Management (Information Security)	P.19
6.7.8	Access to essential services	With Customers: Pursuing Customer Satisfaction	P.26
6.7.9	Education and awareness	With Customers: Creating a Wholesome Environment for User Enjoyment	P.28-29
6.8	Community involvement and development		
6.8.3	Community involvement	Management: Our Policy on CSR Reconstruction Support With Society—Environment: Seagaia Beach Cleaning Campaign in Hitotsuba With Society—Environment: Twelfth Year of the Adopt-A-Forest Activity SEGA-no-Mori With Society—Environment: Let's Grow a Forest in Hitotsuba	P.14-16, 20 P.7-10 P.47 P.46 P.49-54
6.8.4	Education and culture	With Society—Serving Society	P.52-54
6.8.5	Employment creation and skills development	With Society—Serving Society: SPORTS, THE ARTS AND OTHER CULTURAL ACTIVITIES	P.2
6.8.6	Technology development and access	Performance Data (Consolidated): Number of Employees	-
6.8.7	Wealth and income creation	-	-
6.8.8	Health	With Society—Serving Society	P.49-54
6.8.9	Social investment	With Society—Serving Society	P.49-54