

ISO26000 Content Index

| Core subjects and issues | | Relevant Sections in CSR Report 2015 | Report Page |
|--------------------------|---|---|------------------|
| 6.2 | Organizational governance | Executive Message | P5 |
| | | Management: The Structure of the SEGA SAMMY Group's Management Philosophy, Our Policy on CSR | P11-14 |
| | | Management: Corporate Governance | P15-16 |
| | | Management: Compliance | P16-17 |
| | | Management: Risk Management | P17 |
| | | With Customers | P18 |
| | | With Partners | P26 |
| | | With Shareholders and Investors | P30 |
| | | With Employees | P32 |
| | | With Society – Environment With Society – Serving Society | P38 P42 |
| 6.3 | Human rights | Management: The Structure of the SEGA SAMMY Group's Management Philosophy, Our Policy on CSR | P11-14 |
| | | With Partners: Fair and Impartial Business Practices With Employees: Respect for Human Rights | P27 P33 |
| 6.3.3 | Due diligence | – | – |
| 6.3.4 | Human rights risk situations | With Employees: Respect for Human Rights | P33 |
| 6.3.5 | Avoidance of complicity | With Partners: Fair and Impartial Business Practices | P27-28 |
| 6.3.6 | Resolving grievances | With Customers: Pursuing Customer Satisfaction | P19-21 |
| 6.3.7 | Discrimination and vulnerable groups | With employees: Promoting Diversity | P35 |
| | | With Society – Serving Society: Social Support | P44 |
| 6.3.8 | Civil and political rights | Management: Compliance | P16-17 |
| 6.3.9 | Economic, social, and cultural rights | With Society – Serving Society: Sports, the Arts and Other Cultural Activities | P45 |
| 6.3.10 | Fundamental principles and rights at work | With Employees: Respect for Human Rights | P33 |
| 6.4 | Labour practices | Management: The Structure of the SEGA SAMMY Group's management philosophy, Our policy on CSR | P11-14 |
| 6.4.3 | Employment and employment relationships | With Employees | P32-37 |
| 6.4.4 | Conditions of work and social protection | With Employees: Respect for Human Rights | P33 |
| 6.4.5 | Social dialogue | Management: Our policy on CSR (The SEGA SAMMY HOLDINGS CEO and Group Employees Meet to Exchange Views) | P13 |
| 6.4.6 | Health and safety at work | With Employees: Creating a More Attractive Workplace | P35-36 |
| 6.4.7 | Human development and training in the workplaces | With Employees: Cultivation and Evaluation of Human Resources | P33-34 |
| 6.5 | The environment | Management: The Structure of the SEGA SAMMY Group's Management Philosophy, Our Policy on CSR | P11-14 |
| 6.5.3 | Prevention of pollution | With Society – Environment: Promotion of Eco-friendly Management | P39 |
| | | With Society – Environment: Product Development and Designing Stage Initiatives (Properly Controlling Chemical Substances) | P39 |
| 6.5.4 | Sustainable resource use | With Society – Environment: Production, Transportation and Disposal Stage initiatives | P39-40 |
| 6.5.5 | Climate change mitigation and adaptation | With Society – Environment: Product Development and Designing Stage Initiatives (Designing Environmentally Friendly Products) | P39 |
| | | With Society – Environment: Other Environmental Protection Initiatives | P40 |
| 6.5.6 | Protection of the environment, biodiversity and restoration of natural habitats | With Society – Environment: Other Environmental Protection Initiatives | P40 |
| 6.6 | Fair operating practices | | |
| 6.6.3 | Anti-corruption | Management: The Structure of the SEGA SAMMY Group's Management Philosophy, Our Policy on CSR | P11-14 |
| | | Management: Compliance (Prevention of Corruption) | P16 |
| 6.6.4 | Responsible political involvement | Management: Compliance | P16-17 |
| 6.6.5 | Fair competition | Management: Corporate Governance | P15-16 |
| | | Management: Compliance With Partners: Fair and Impartial Business Practices | P16-17 P27-28 |
| 6.6.6 | Promoting social responsibility in the value chain | Management: Corporate Governance | P15-16 |
| | | Management: Compliance | P16-17 |
| | | With Customers: Safety and Quality Assurance of Products and Services | P21-23 |
| | | With Customers: Creating a Wholesome Environment for User Enjoyment With Partners | P23-25 P26-29 |
| 6.6.7 | Respect for property rights | Management: Risk Management (Intellectual Property Management) | P17 |
| 6.7 | Consumer issues | | |
| 6.7.3 | Fair marketing, factual and unbiased information and fair contractual practices | With Customers: Pursuing Customer Satisfaction | P19-21 |
| | | With Partners: Partnership with Suppliers and Clients | P28-29 |
| 6.7.4 | Protecting consumers' health and safety | With Customers: Pursuing Customer Satisfaction | P19-21 |
| | | With Customers: Safety and Quality Assurance of Products and Services | P21-23 |
| | | With Customers: Creating a Wholesome Environment for User Enjoyment | P23-25 |
| 6.7.5 | Sustainable consumption | With Society – Environment: Product Development and Designing Stage Initiatives (Designing Environmentally Friendly Products) | P39 |
| | | With Society – Environment: Production, Transportation and Disposal Stage Initiatives | P39-40 |
| 6.7.6 | Consumer service, support, and complaint and dispute resolution | With Customers: Pursuing Customer Satisfaction | P19-21 |
| | | With Customers: Safety and Quality Assurance of Products and Services | P21-23 |
| 6.7.7 | Consumer data protection and privacy | Management: Risk Management (Information Security) | P17 |
| 6.7.8 | Access to essential services | With Customers: Pursuing Customer Satisfaction | P19-21 |
| 6.7.9 | Education and awareness | With Customers: Creating a Wholesome Environment for User Enjoyment | P23-25 |
| 6.8 | Community involvement and development | | |
| 6.8.3 | Community involvement | Management: Our Policy on CSR | P12 |
| | | Earthquake Recovery Support Activities | P9 |
| | | For Children's Smiles and Sound Growth | P10 |
| | | With Society – Environment: Other Environmental Protection Initiatives With Society – Serving Society | P40 P42-45 |
| 6.8.4 | Education and culture | With Society – Serving Society: Sports, the Arts and Other Cultural Activities | P45 |
| 6.8.5 | Employment creation and skills development | – | – |
| 6.8.6 | Technology development and access | With Society – Environment: Product Development and Designing Stage Initiatives (Designing Environmentally Friendly Products) | P39 |
| 6.8.7 | Wealth and income creation | With Customers: Contributing through Our Products and Technologies | P25 |
| 6.8.8 | Health | With Customers: Contributing through Our Products and Technologies | P25 |
| | | With Society – Serving Society: Social Support | P44 |
| 6.8.9 | Social investment | With Society – Serving Society: Social Support | P44 |